

## Quotes from the Columbia Water Leadership Team

**Clint Shealy:** “We want to demonstrate that we are customer-friendly and that we are living up to our core values of transparency, accountability, and integrity,” said Shealy. “It is also important for us to be efficient in our operations, using effective methods to meet our key performance indicators and responsive to all of our customers.”

**Joey Jaco:** “I am looking forward to providing quality service through our utility department while treating customers with the respect that we would expect to receive. We have a great group of dedicated employees who work hard every day to ensure that our customers are happy and I am honored to work with them to move Columbia Water to the next level.”

**Dana Higgins:** “I have thoroughly enjoyed my time working in the City’s engineering section and I am looking forward to leading the Department of Engineering as we begin this new chapter. The upcoming investments in our utility system are going to make a positive impact on our community and on our customers and I am looking forward to leading a great team of people through that process.”

**Angela Adams:** “It has been a great joy for me to work in City Customer Care. We have an amazing team and we are continuing to add positions to make sure we provide the best service that we can. Working with the public is not a bother to me, but a great honor, and I am excited to continue to lead the division as we work to modernize our customer experience and continue to improve our interactions with the Columbia Water customers.”